C i t r i x   i n s t a l l   f o r   M A C   O S

You will not be able to logon to the website without a Citrix Client but you must have a Citrix Client installed for the Mac in order to launch applications. You can download the Mac Citrix Receiver here: https://www.citrix.com/downloads/citrix-receiver/mac/receiver-for-mac-latest.html

When Installing the Citrix client, you do NOT need to "Add Account". Simply select continue and close. Choose either Keep or Move to Trash when prompted at the very end of the installation. If Keep is chosen the client installation package stays in the Download folder but this is not required.

NOTE: Once you have installed your Citrix Receiver:

1. Launch Safari.
2. Go to https://demicitrix.etenet.com/Citrix/DEMIWeb/
3. Launch your application
4. It most likely will not open as desired the first time.
5. Thus, Select Safari in the Tool bar and in the drop down select Preferences.
6. Ensure there is a Check mark on Internet Plugin to Allow Pug-ins.
7. Select Plug-in settings.
8. Ensure there is a check mark next to Citrix Receiver.
9. Go Inside the box labeled Citrix Receiver and make certain citrix.etenet.com is set to on.
10. Select Done.

Citrix Receiver is now configured to automatically detect and launch the Citrix applications. Indeed you may have multiple applications open at the same time such as HPF and PowerChart, but typically only one is displayed at a time and you simply select the Citrix Viewer at the bottom of the screen to choose the application you want to have visible. The exception to this rule is HPF which wants to minimize itself next to the Trashcan on the far right.

Step 4: Please follow visual guide for running install file