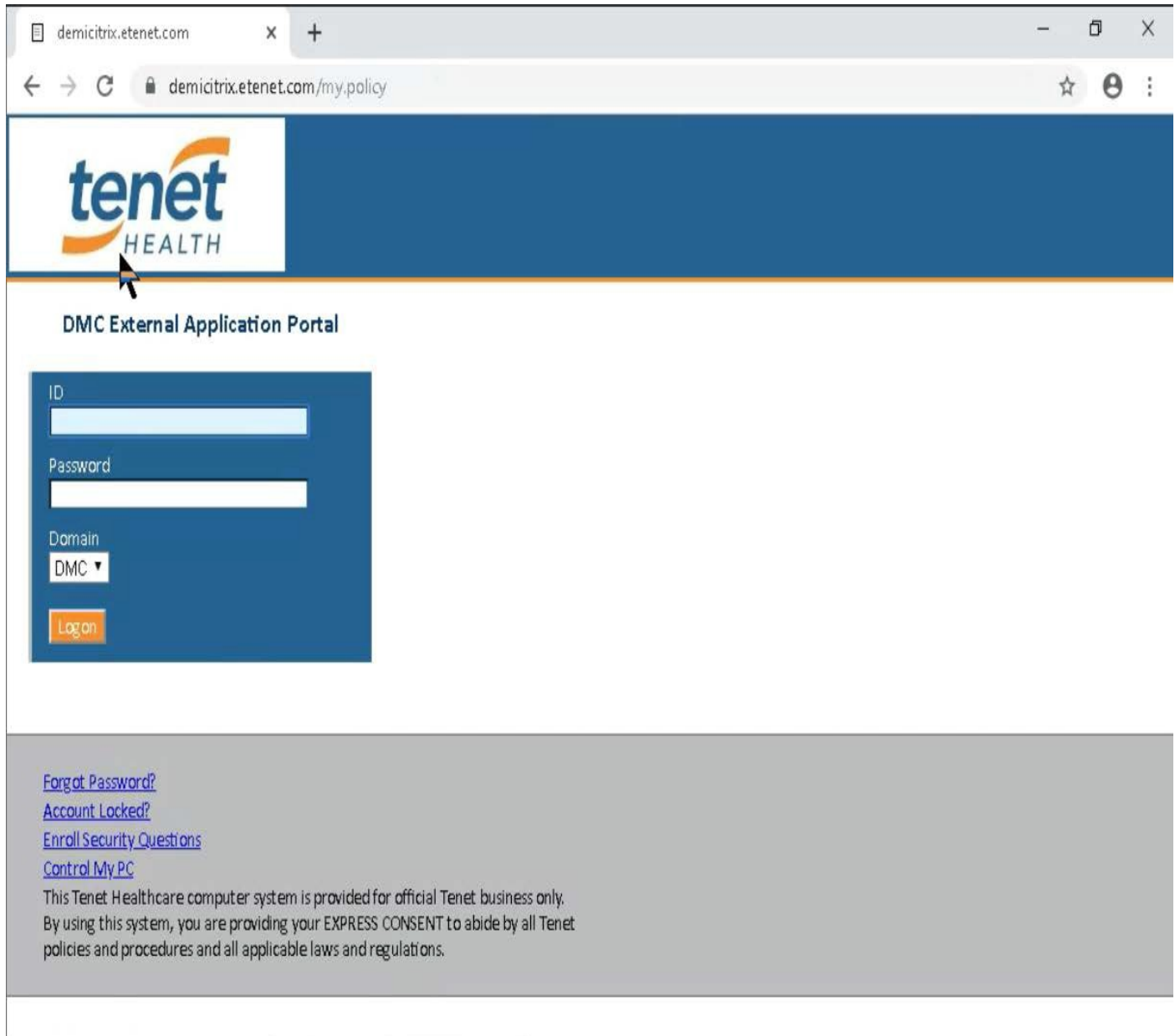


Step 1 : Follow this Link : <https://demicitrix.etenet.com/Citrix/DEMIWeb/>

Step 2: Use your DMC (dmcnt1) credentials



The screenshot shows a web browser window with the address bar displaying `demicitrix.etenet.com/my.policy`. The page features the Tenet Health logo in the top left corner. Below the logo, the text "DMC External Application Portal" is displayed. The main content area contains a login form with the following fields:

- ID:
- Password:
- Domain:
- Logon:

At the bottom of the page, there are several links: [Forgot Password?](#), [Account Locked?](#), [Enroll Security Questions](#), and [Control My PC](#). Below these links is a disclaimer: "This Tenet Healthcare computer system is provided for official Tenet business only. By using this system, you are providing your EXPRESS CONSENT to abide by all Tenet policies and procedures and all applicable laws and regulations."

Step 3: Please follow visual guide & steps

The screenshot shows a web browser window with the URL demicitrix.etenet.com/Citrix/DEMIWeb/. The page has a blue header with 'Application Portal' and navigation icons for 'FAVORITES', 'ALL APPS', and 'HELP'. The user name 'Milburn, Alexander L.' is visible in the top right.

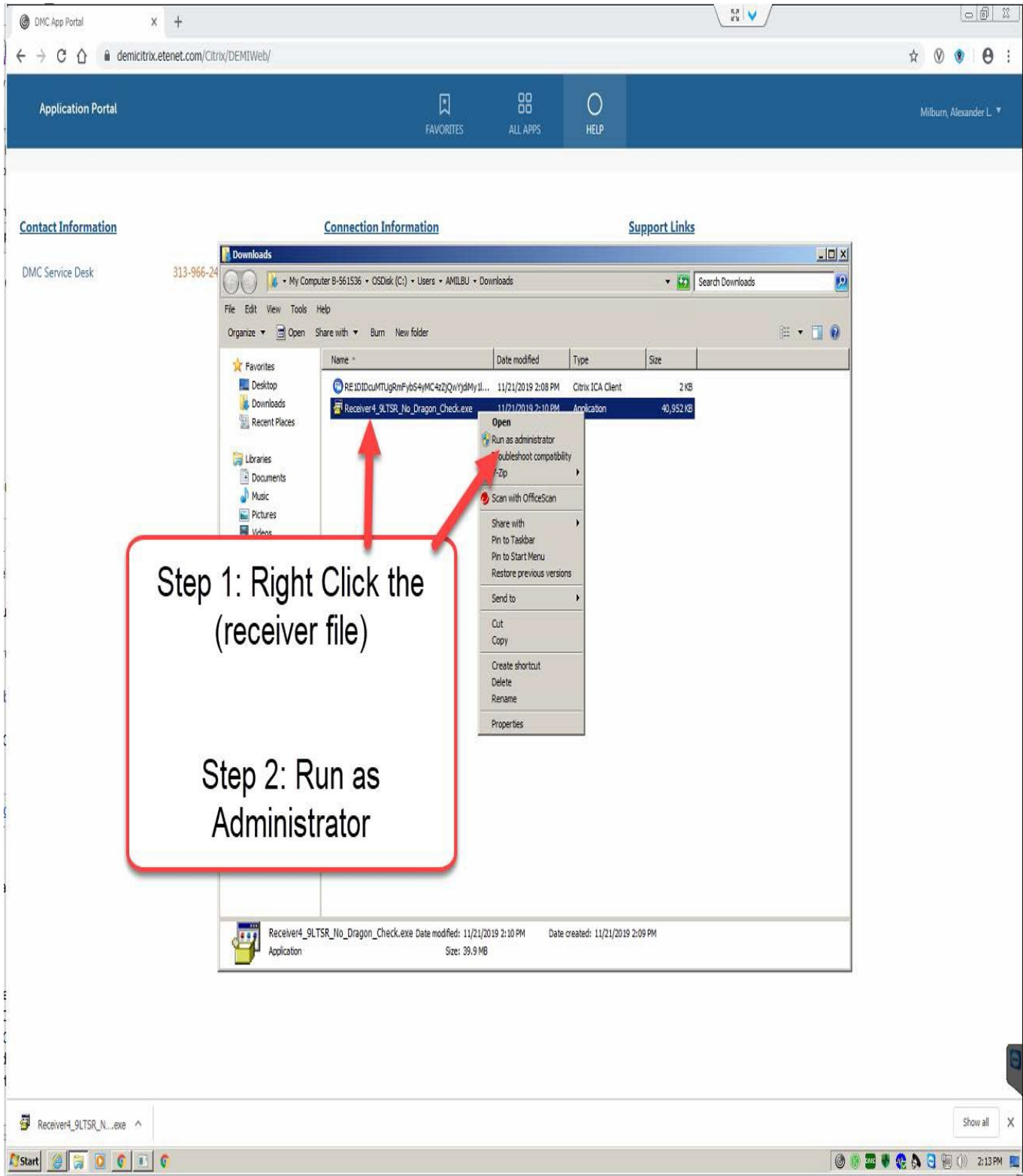
The main content area is divided into three columns:

- Contact Information:** DMC Service Desk, 313-966-2400
- Connection Information:** Citrix Client Info: [Downloadable Citrix Client 14.9 LTSR](#). Below it, it says 'Your Citrix version is:'.
- Support Links:** [Enroll Security Questions](#), [Citrix Mac OS X Guide \(TE](#), [Citrix iPad & iPhone Guid](#), [Citrix Client Q&A \(TBD\)](#), [Control My PC](#)

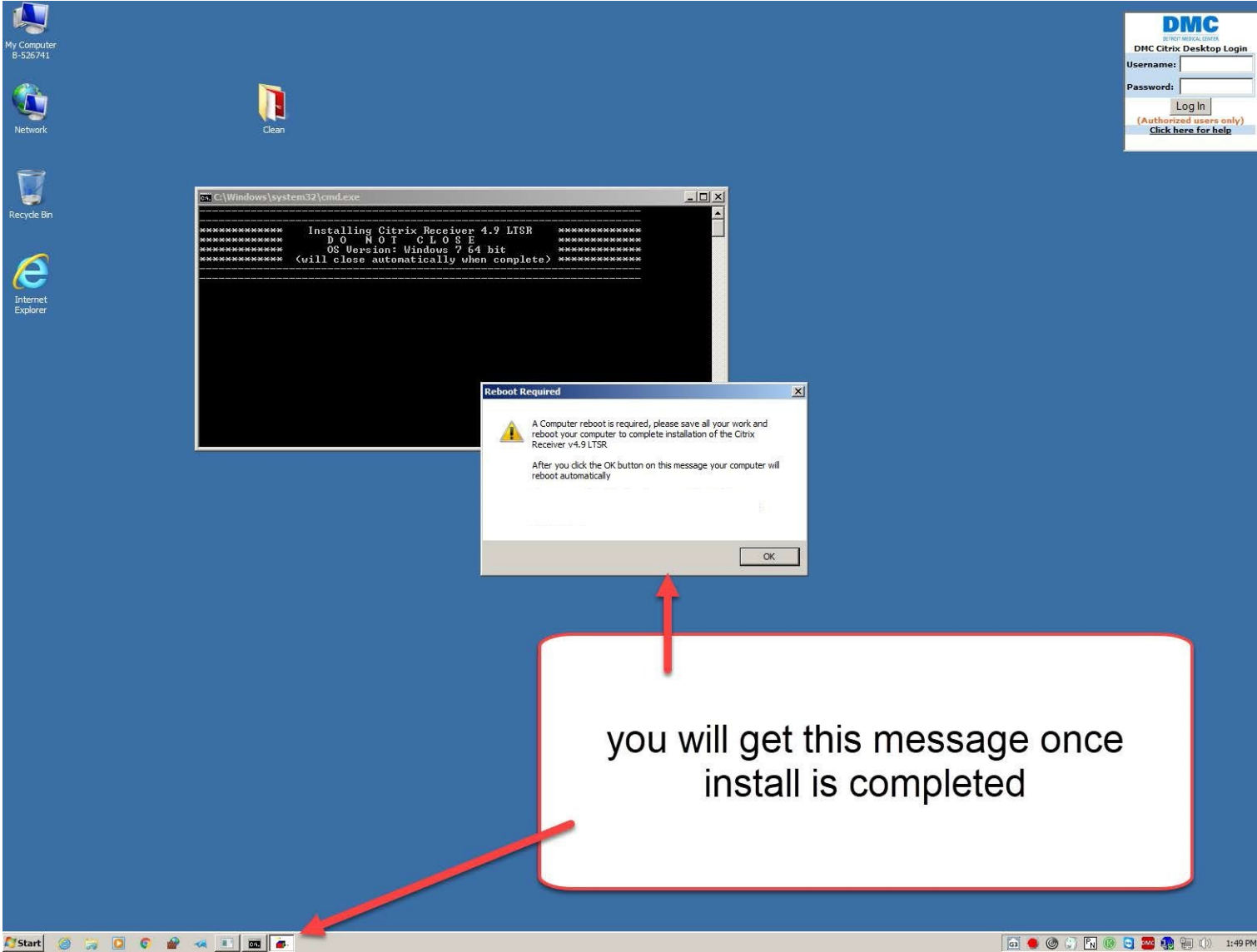
Three red callout boxes with arrows point to specific elements:

- Step 1:** please make sure you're on the help screen (points to the HELP icon in the header).
- Step 2:** Please click download link for App (points to the 'Downloadable Citrix Client 14.9 LTSR' link).
- Step 3:** Please Click Show in Folder for the downloaded file (points to the 'Show in folder' option in a file context menu for a file named 'Receiver4_9LTSR_N...exe').

Step 4: Please run downloaded file as admin – Please follow visual guide



Step 5 – you will get a message box once install is completed. Please follow visual guide



Final Step – you can revisit the original site & launch your apps

<https://demicitrix.etenet.com/Citrix/DEMIWeb/>

