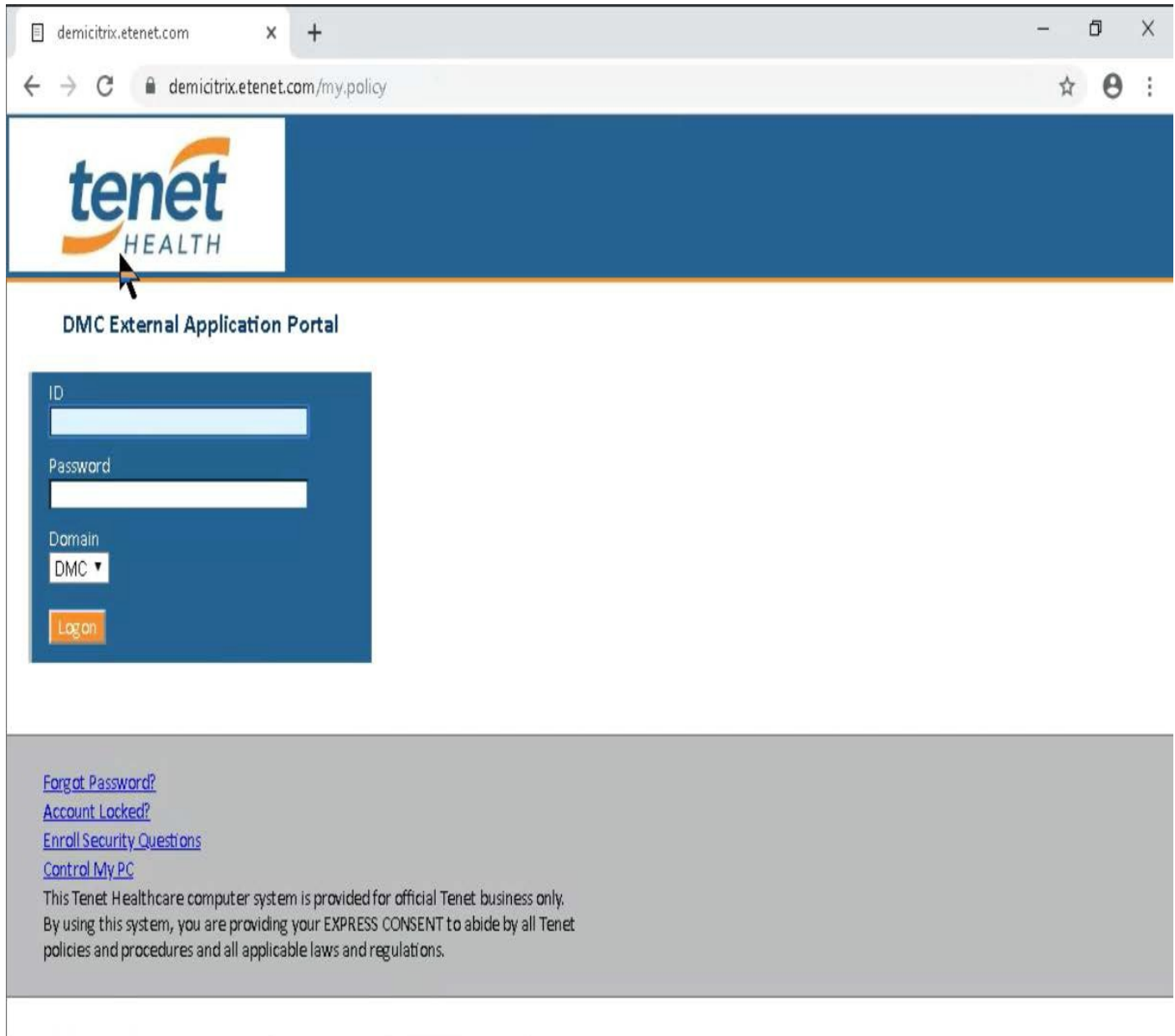


Step 1 : Follow this Link : <https://demicitrix.etenet.com/Citrix/DEMIWeb/>

Step 2: Use your DMC (dmcnt1) credentials



The screenshot shows a web browser window with the URL `demicitrix.etenet.com/my.policy`. The page features the Tenet Health logo at the top left. Below the logo, the text "DMC External Application Portal" is displayed. The main content area contains a login form with the following fields:

- ID:
- Password:
- Domain:
- Log on:

At the bottom of the page, there are several links: [Forgot Password?](#), [Account Locked?](#), [Enroll Security Questions](#), and [Control My PC](#). Below these links is a disclaimer: "This Tenet Healthcare computer system is provided for official Tenet business only. By using this system, you are providing your EXPRESS CONSENT to abide by all Tenet policies and procedures and all applicable laws and regulations."

### Step 3: Please follow visual guide & steps

The screenshot shows a web browser window with the URL [demicitrix.etenet.com/Citrix/DEMIWeb/](https://demicitrix.etenet.com/Citrix/DEMIWeb/). The page has a blue header with 'Application Portal' and navigation icons for 'FAVORITES', 'ALL APPS', and 'HELP'. A user profile 'Milburn, Alexander L.' is visible in the top right. Below the header are three columns: 'Contact Information' (DMC Service Desk: 313-966-2400), 'Connection Information' (Citrix Client Info: Downloadable Citrix Client 14.9 LTSR, Your Citrix version is:), and 'Support Links' (Enroll Security Questionnaire, Citrix Mac OS X Guide (TBD), Citrix iPad & iPhone Guide (TBD), Citrix Client Q&A (TBD), Control My PC).

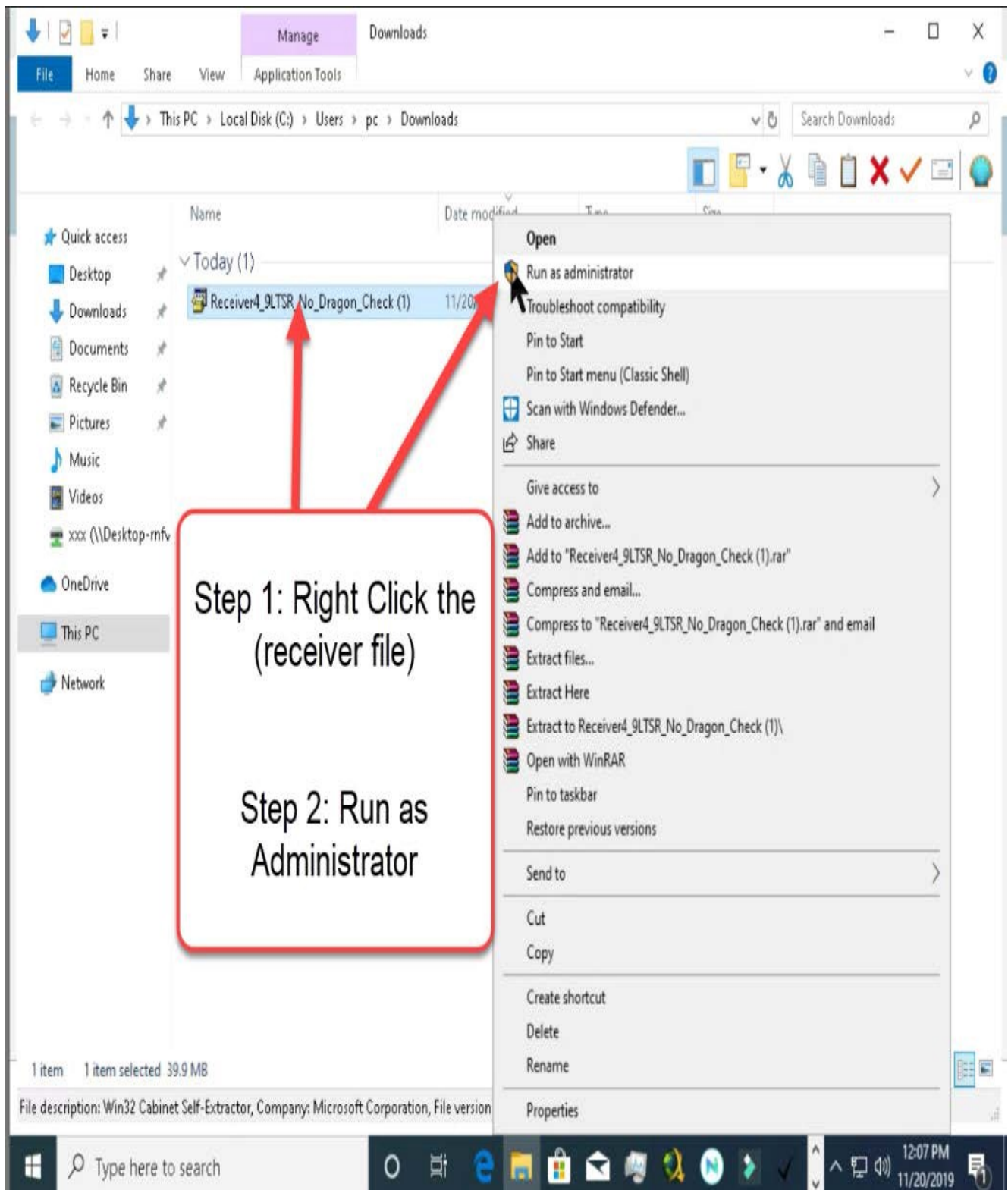
**Step 1:** please make sure you're on the help screen

**Step 2:** Please click download link for App

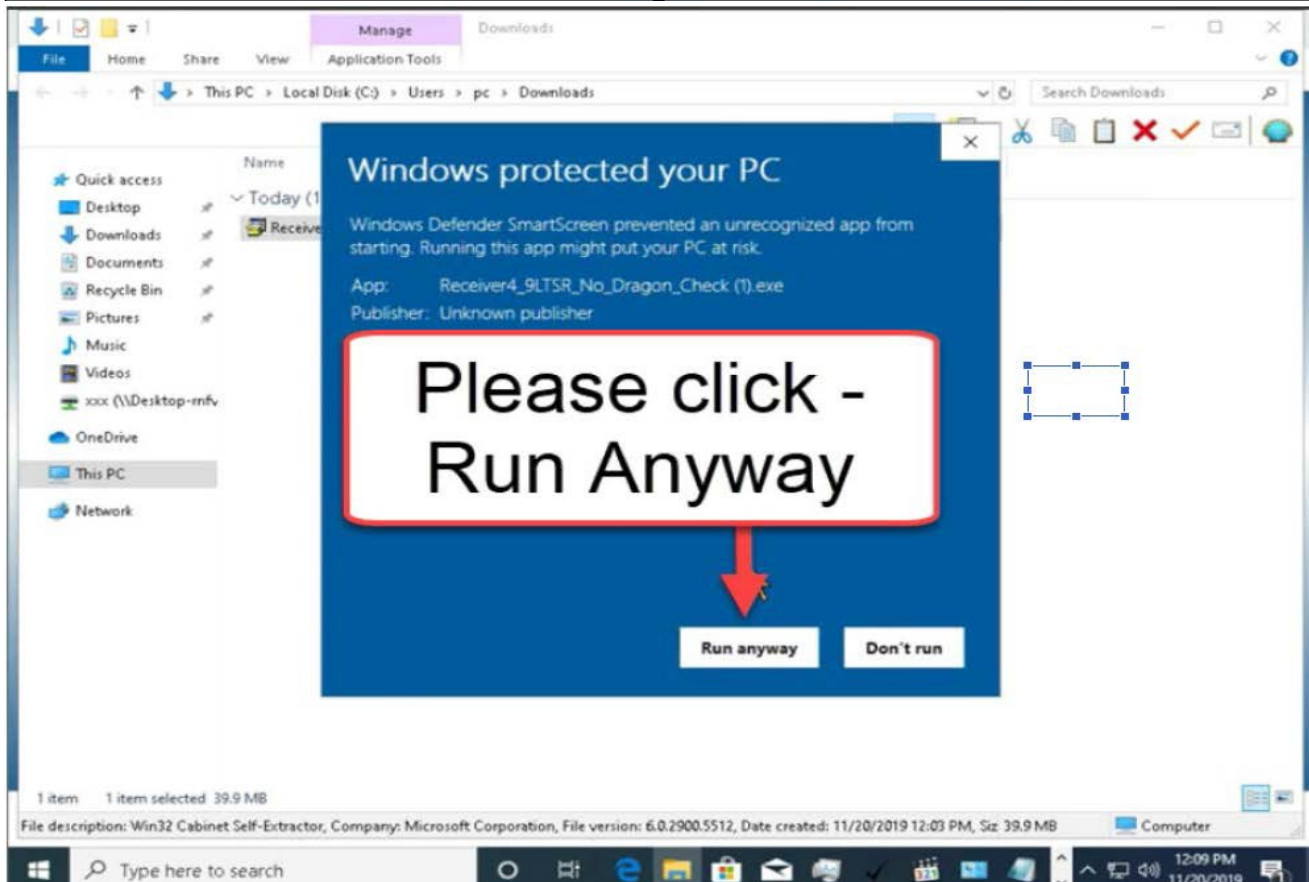
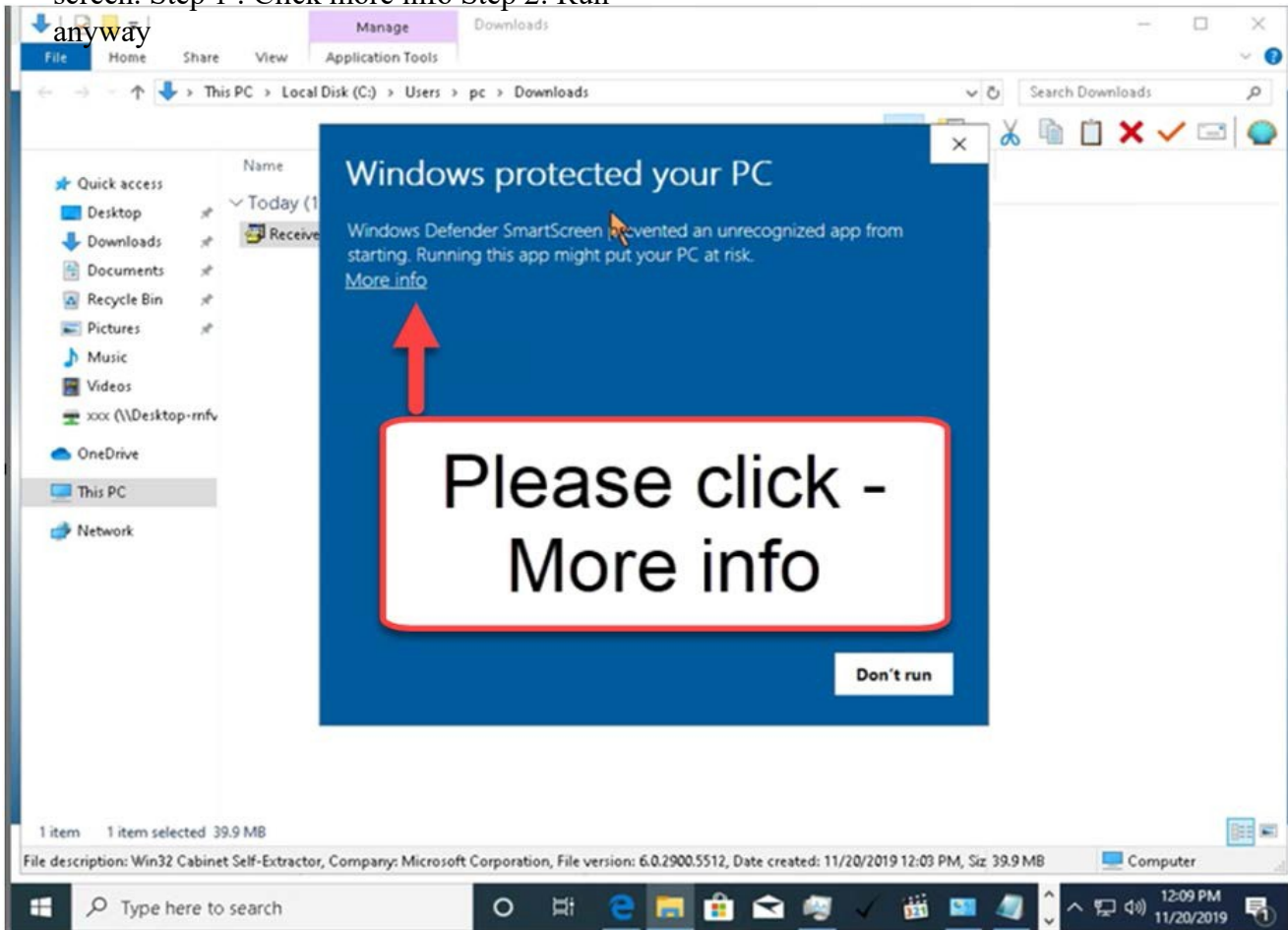
**Step 3:** Please Click Show in Folder for the downloaded file

The bottom of the screenshot shows a Windows taskbar with a context menu open over a file named 'Receiver...LTSR\_...exe'. The menu options are 'Open', 'Always open files of this type', 'Show in folder', and 'Cancel'. A red arrow points from the 'Show in folder' option to the Step 3 callout box.

Step 4: Please run downloaded file as admin – Please follow visual guide

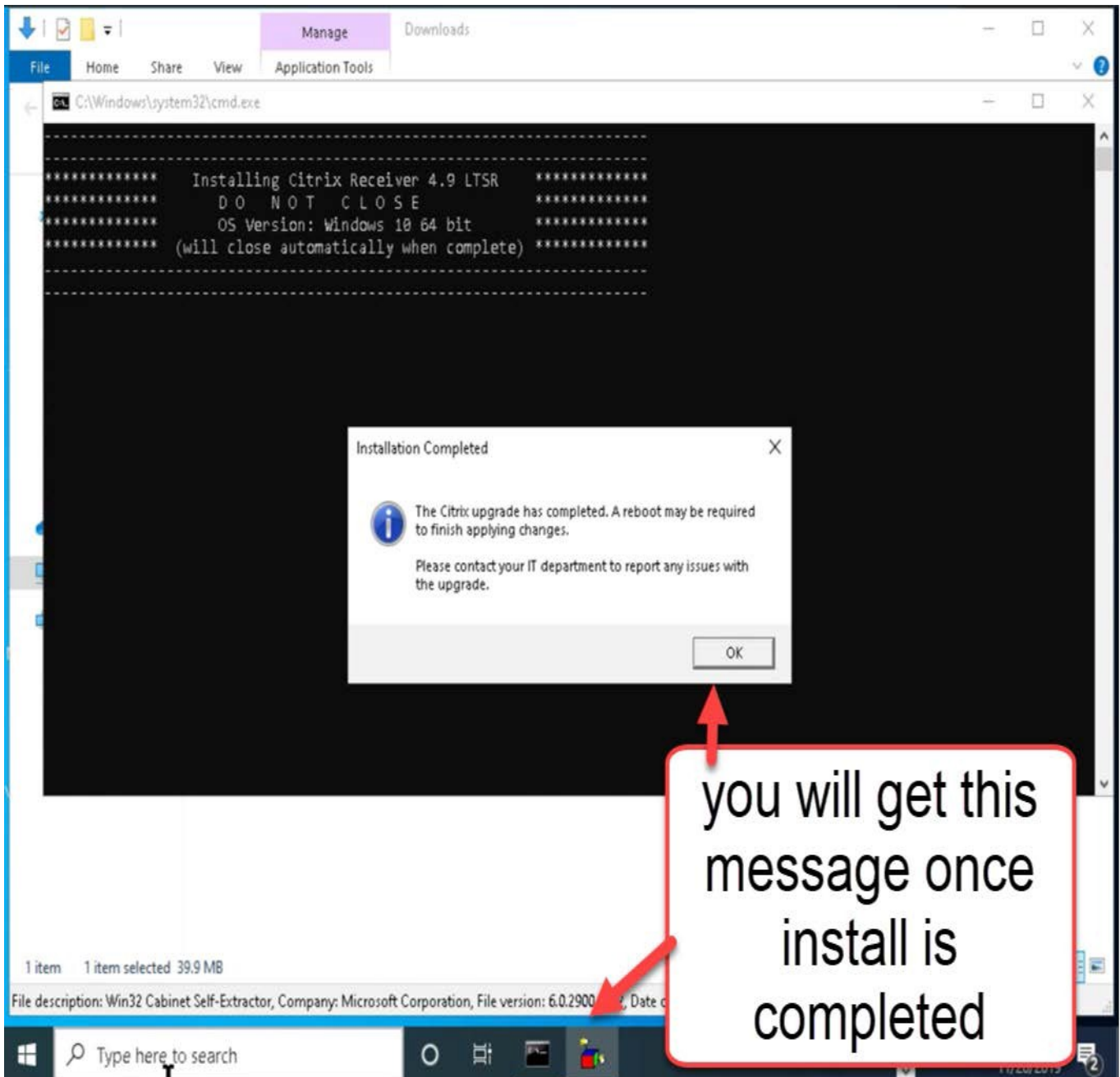


Step 5: Skip this step if you don't get this screen. Step 1 : Click more info Step 2: Run anyway





Step 6 – you will get a message box once install is completed. Please follow visual guide



Final Step – you can revisit the original site & launch your apps

<https://demicitrix.etenet.com/Citrix/DEMIWeb/>

The screenshot displays an 'Application Portal' interface. At the top, there is a dark blue navigation bar with the text 'Application Portal' on the left and three icons: a bookmark labeled 'FAVORITES', a grid of four squares labeled 'ALL APPS', and a circle labeled 'HELP'. On the right side of this bar, the user's name 'Milburn, Alexander L.' is displayed with a dropdown arrow. Below the navigation bar is a search bar with the placeholder text 'Search All Apps'. The main area contains a grid of application tiles, each with an icon and a label. The tiles are arranged in four rows and six columns. The first row includes 'AppBar Train', 'Application Links', 'ArupLabWeb', 'AthenaLearning', 'AthenaPreview', and 'AthenaProduction'. The second row includes 'AthenaTrain', 'Avaya Site Administration', 'Avaya Voicemail', 'AVST Administration', 'AVST Reports', and 'Axon Sports'. The third row includes 'Bedrock Prod', 'BI Launchpad Prod', 'Blue Cross Blue Shield HART', 'Blue Distinction Link', 'BMC Remedy User', and 'Build Support Folder'. The fourth row includes 'Business Intelligence - Prod', 'Business Intelligence - Test', 'CA Doc View', 'CAP', 'Cardiovascular Goal Manager', and 'CareAware BYOD Request Access'. At the bottom of the screenshot, a browser address bar shows the URL 'https://demicitrix.etenet.com/Citrix/DEMIWeb/#' and a taskbar with three browser tabs, each titled 'RE1DIDcuMTUgRm...ica'. A 'Show all' button is located in the bottom right corner of the application grid.