





## PATIENT PRICING

This facility has contracted with CIOX Health to process your request for medical records. The State of Michigan is a regulated state for the pricing of copying medical records and the following rates went to effect

August 23rd, 2016

**COPIES FOR PATIENTS.** There will be a charge to patients for medical record requests. The charge for this service will be:

**Records delivered in paper format:**

- Charge per Request: \$0.90
- Copying paper records: \$0.07 per page plus \$0.05 per page for paper/toner
- Copying electronic records: \$0.05 per page
- Sales tax and postage fee (if mailed) will be added

**Records delivered in electronic format:**

- Copying electronic records: \$6.50 flat fee (unlimited pages)
- Copying paper records: \$0.07 per page
- Sales tax and postage fee (if mailed) will be added

Electronic format is delivered through an email address you have provided. CIOX will notify you through email and send detailed instructions on how to access your electronic records via a secure web portal.

To pay the fee for medical records, please send to Ciox Health as directed on the invoice you will receive. Payments may also be made online at:  
<https://www.paycioxhealth.com/pay>.

If you have any questions about service or billing, please direct your calls to the CIOX Health Customer Service Department at 1-800-367-1500.