

Installation of Citrix Workspace on Mac Catalina

If you are getting below error. Please follow the below steps for solving this issue.



Downloading and Installing the Citrix Workspace

- 1. Go to https://www.citrix.com/en-gb/downloads/workspace-app/legacy-receiverfor-mac/workspace-app-for-mac-19102.html
- 2. Click on Download Citrix Workspace app for Mac

DM	C Leading. Health. Care. Detroit Medical Center
CITRIX Products Downloa	ids Support & Services Partners
 ☆ / Downloads / Citrix Workspace Ap Find Downloads Citrix Workspace App < or Search Downloads Q 	p / Workspace app for Mac / Citrix Workspace app 1910.2 for Mac Citrix Workspace app 1910.2 for Mac Release Date: Oct 17, 2019 Compatible with: Mac OS 10.13, 10.14, 10.15
Support Resources Product Documentation 12 Knowledge Center 12 Support Forums 13	Download Citrix Workspace app for Mac (120.7 MBdmg) Version: 19.10.2.41 (1910.2) Checksums SHA256

3. Click on Download Workspace for Mac.

What's new in 1910.2

This release resolves issues with Auto Update and macOS Catalina.

- Customers using Citrix Workspace app for Mac 1910 and 1910.1 must upgrade to Citrix Workspace app for Mac 1910.2 manually to receive future updates through Auto Update.
- Customers using Citrix Workspace app for Mac 1906 or earlier can get Citrix Workspace app for Mac 1910.2 through Auto Update.



4. File On a Mac computer, the .dmg file appears as below, click on downloaded (CitrixWorkspaceApp.dmg).



- 5. When prompted, click on Install Citrix Workspace.
- 6. Click Agree for License agreement.

of the software license agree	ement.
Click Agree to continue or clic	k Disagree to cancel the installation
and quit the installer.	



7. Please type in your Mac device ID & Password

Install your p Userna Passw	er is trying to install new software. Type assword to allow this. me: ISG ord: •••••• Cancel Install Software
	Install Citrix Receiver
 Introduction License Destination Select Installation Type Installation Add Account Summary 	Add Account If you received instructions to set up Receiver with your email or a server address, check Add Account, then click Continue. Add Account Please don't click on Add Account



- 8. Installation completed now, Click on Close
- 9. Open Safari Browser and access URL https://demicitrix.etenet.com/Citrix/MacWeb

File Edit View Favorite: Tools Help	
DMC Application Portal	
User name:	
Password:	
Domain: DMCNT1.LOCAL	

Provide details below as indicated below.

- A. User name put your user name in this field.
- B. Password Put your password in this field.
- c. After putting user name and password, click on Log on

