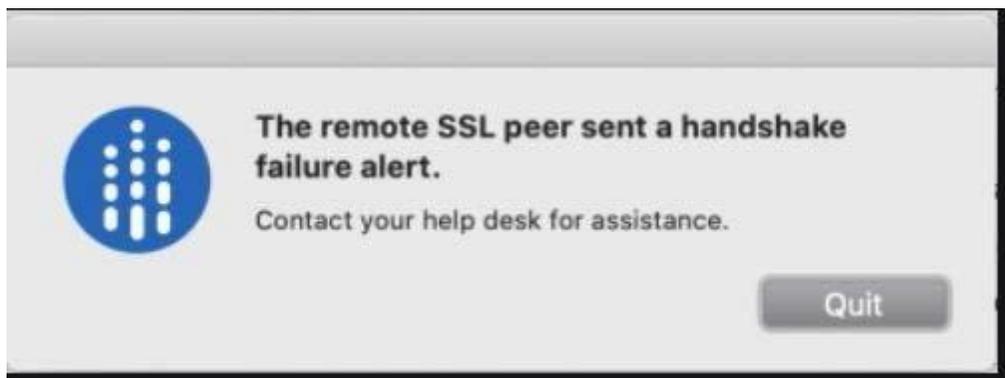

Installation of Citrix Workspace on Mac Catalina

If you are getting below error. Please follow the below steps for solving this issue.



Downloading and Installing the Citrix Workspace

1. Go to <https://www.citrix.com/en-gb/downloads/workspace-app/legacy-receiver-for-mac/workspace-app-for-mac-19102.html>
2. Click on Download Citrix Workspace app for Mac

Find Downloads

Citrix Workspace App

or

Search Downloads

Support Resources

- [Product Documentation](#)
- [Knowledge Center](#)
- [Support Forums](#)

Citrix Workspace app 1910.2 for Mac

Release Date: Oct 17, 2019

Compatible with:
Mac OS 10.13, 10.14, 10.15

[Download Citrix Workspace app for Mac](#)
(120.7 MB - .dmg)

Version: 19.10.2.41 (1910.2)

Checksums
SHA256
- 120f96e273720109b8208205dd5eb18eb65e1cb156813045f0f318ce320fbf61

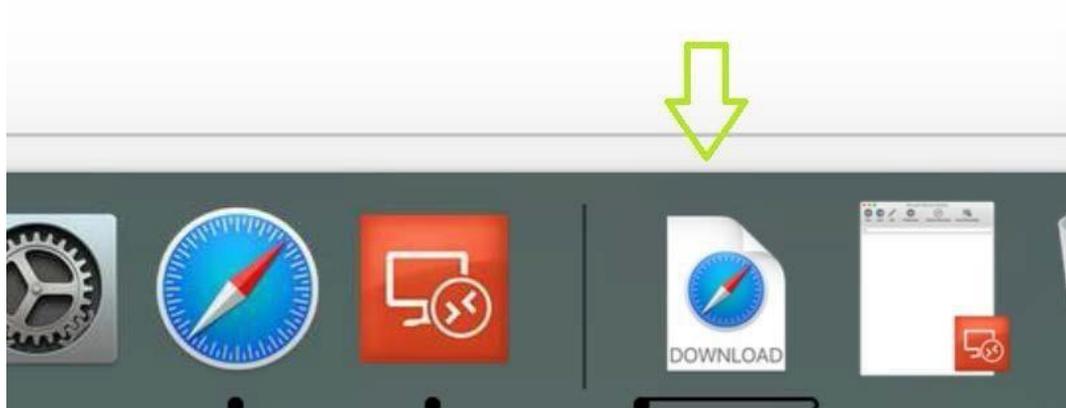
3. Click on Download Workspace for Mac.

What's new in 1910.2

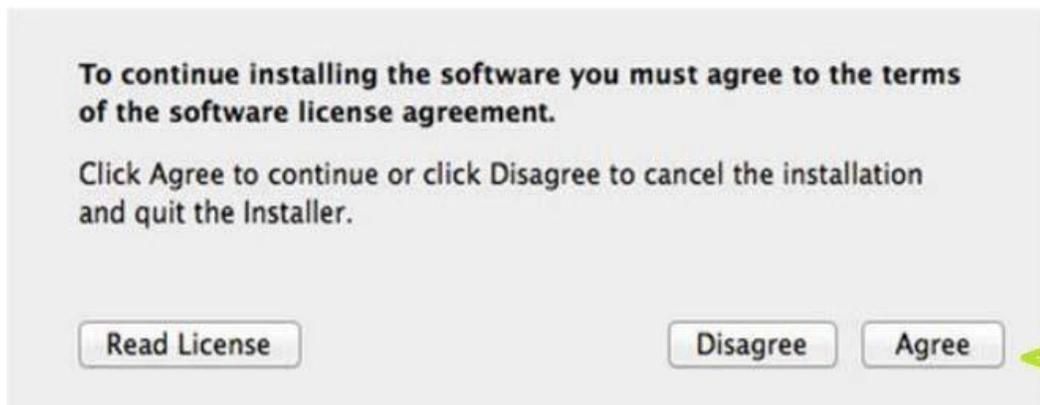
This release resolves issues with Auto Update and macOS Catalina.

- Customers using Citrix Workspace app for Mac 1910 and 1910.1 must upgrade to Citrix Workspace app for Mac 1910.2 manually to receive future updates through Auto Update.
- Customers using Citrix Workspace app for Mac 1906 or earlier can get Citrix Workspace app for Mac 1910.2 through Auto Update.

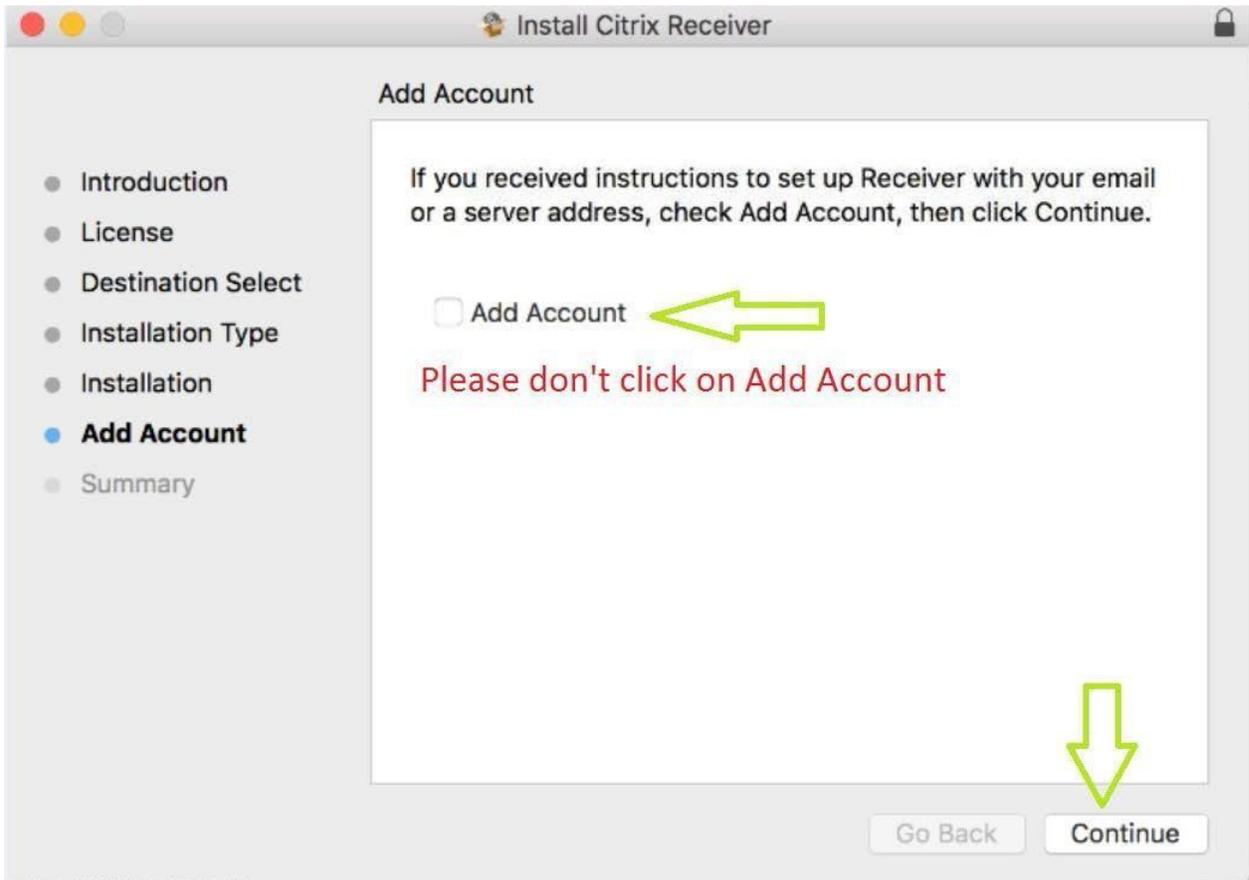
4. File On a Mac computer, the .dmg file appears as below, click on downloaded (CitrixWorkspaceApp.dmg).



5. When prompted, click on Install Citrix Workspace.
6. Click Agree for License agreement.



7. Please type in your Mac device ID & Password



8. Installation completed now, Click on Close
9. Open Safari Browser and access URL
<https://demicitrix.etenet.com/Citrix/MacWeb>



Provide details below as indicated below.

- A. *User name – put your user name in this field.*
- B. *Password – Put your password in this field.*
- C. *After putting user name and password, click on Log on*

