

Visa Screen Certificate Question and Answers #3

December 18, 2003

1. I need to renew my TN visa at the U.S. Border in January. Will it be renewed only through July 26, 2004?

No, the U.S. Border will renew it for one year. You will need to have the visa screen certificate along with the TN visa to continue to cross the border after July 26, 2004.

2. In October 2003, I renewed my visa at the U.S. Border. They renewed it only until July 26, 2004. Was this correct?

We received confirmation that this was an error. Employees can return to the Border and have the visa corrected. This is a "service error" and you will not be charged additional fees.

3. In the Questions & Answers on December 15, 2003, it says that we need to submit three photos to CGFNS. I heard different answers on this from the CGFNS customer service phone line. Can you confirm this answer?

- A senior official at CGFNS on December 16, 2003 confirmed three passport photos are needed. CGFNS also gave instructions on how to provide additional photos if you previously submitted less than three:
- The required number of photos is three. This was confirmed with the Director of Operations & Government Affairs at CGFNS.
- Photos should be signed on both the front AND back, passport-sized photo (taken from the FRONT -- NO profiles).
- If additional photos need to be submitted, send to ICHP/CGFNS under separate cover with a letter attached confirming the applicant's full name (as listed on the application form, along with any variations), date of birth, and permanent CGFNS/ICHP identification number (if known).
- Photos should be the same as the originals submitted in order to reduce confusion and ensure that they were taken within the same time period.

4. Do I need to use a "translating service" if my marriage license is in language other than English?

As long as the translator can certify he or she is fluent in both English and the other language and can provide the following certification, he or she can be used.

TRANSLATION CERTIFICATION

I, _____, certify that I am fluent (conversant) in the English and _____ languages and that the above/attached document is an accurate translation of the document attached entitled _____.

Date

Signature

Print Name

Street Address

City, State/Province, Zip

5. I am unable to find someone who is fluent in the language that needs translation. Is there a company that can translate for me?

The DMC uses Language Line Services (LLS) for its translation services. The phone number is 1 888 763 3364. LLS can quote you a price based on your needs.